## The common problem of products.

- 1. General cleaning solutions or ultrasonic cleaning method may be used to clean our products. However, under certain circumstances, ultrasonic cleaning machine could generate resonance at the oscillation frequency of our products and thus deteriorate the electrical characteristics in devices, and even damage the overall structure of devices. Therefore, verification test is recommended before cleaning.
- 2. Tuning fork products oscillate at frequency bands that are close to the washing frequency of ultrasonic cleaning machine, which may cause resonance deteriorating the electrical characteristics in devices, and even damaging the overall structure of devices. Therefore, using ultrasonic cleaning machine to clean tuning fork devices should be avoided. If the use of this method to clean tuning fork devices is required, it's suggested to check the functionality of devices before and after the cleaning process.
- 3. Please avoid any circuit under the product when laying out for preventing interference.
- 4. Please do not connect to any circuit when the datasheet marked as "NC" or "Do not connect" to avoid error function.
- 5. Avoid mounting and processing by Ultrasonic welding, this method has a possibility of an excessive vibration spreading inside the crytal products and becoming the cause of characteristic deterioration and not oscillating.